

Frequently Asked Questions about the new automated trash service

Why did the Borough of Woodbury Heights enter in to a shared service agreement with Logan Township?

Shared services are significantly more cost effective and the new trash and recycle carts provide a cleaner and more attractive community! The Woodbury Heights DPW department can now work more efficiently on the existing services provided to our residents such as leaf collection, storm water management, water/sewer operations, snow plowing, property and grass management, water meter repairs and readings, just to name a few!

Will one trash and one recycle cart be enough for my family? I'm used to having 3 or 4 cans out every week!

The capacity of the 95-gallon cart is more than three times greater than the standard residential can. The 95-gallon cart will accommodate up to 300 pounds of waste. A cart filled with standard household waste will not exceed these limits.

The carts are specially constructed and have a serial number that corresponds to your address and are to be used in an automated or semi-automated collection system. The cart is designed for ease of handling, durability and has a lid which keeps odors in and moisture out. It is the only container which can be used for trash and recycle collection.

What if I can't fit all my household waste and recyclables in my new trash and recycle cart.

The carts are specially constructed to be used in an automated or semi-automated collection system. The cart is designed for ease of handling, durability and has a lid which keeps odors in and moisture out. It is the only container which can be used for trash and recycle collection.

Call the BWHDPW department at 856-848-2832 extension 35 or email PPWM@BWHNJ.COM to schedule a time where you can drop off you extra waste or recyclables at the BWHDPW yard.

Is anyone at the BWHDPW losing their job? We love those guys! They do a great job!!!

No! No current full time employees will lose their positions.

What do I do with my old trash and recycle cans?

Keep them and use them for brush collection.

Will my trash and recycle pick up days change with the new trash hauler?

Trash and recycling pick up will now be on Tuesdays for the entire Borough!

When is bulk trash pick up? Do I need to call ahead to let you know I have bulk items at my curb?

Bulk items will be picked up on the Third Friday of the month by the new trash hauler. Please call the Municipal Building 856-848-2832 extension 16 or email UTILITIESCLERK@BWHNJ.COM no later than Noon on the day prior to be added to the bulk item pick up list. You must call ahead to schedule a bulk pick up. The trash hauler will only pick up bulk items for those residences that are on the list. Please place bulk items at the curb no earlier than 6pm the day before bulk pick up day.

What is and is not considered bulk trash? Do I have to wait for bulk day or can I take my things to the DPW yard on my own? If so what are the hours I can do this and do I need to call ahead?

Bulk trash is anything the won't fit in your cart. Whole house clean outs will not be picked up. Construction materials are not considered bulk items and are the responsibility of the contractor hired by the homeowner to dispose of properly. The GCIA Solid Waste Complex located in South Harrison Township 856-478-6045 is an additional option for residents in need of this type of disposal.

White goods (refrigerators, washers, dryers, dishwashers), computers, electronics, air conditioners, and metal will be picked up by the BWHDPW and can be put out with your regular household waste, (Tuesday) placed at the curb in a neat pile 4ft away from your new trash and recycle carts and parked cars. Call the BWHDPW department at 856-848-2832 extension 35 or email PPWM@BWHNJ.COM to let us know these items are at your curb, or if you prefer, you may also schedule a time where you can drop off your extra waste or recyclables at the BWHDPW yard yourself. There are dumpsters, containers, etc. labeled specifically for your items. You can drop off Monday thru Friday but you must call and make an appointment. The hours are 7 am to 2 pm. The address is 414 Glassboro Road. Please call to schedule a time you will be arriving to dispose of your items 856-848-2832 ext. 35 or email ppwm@bwhnj.com

How should my new trash and recycle carts be placed at the curb?

Carts should be placed in the street, at the curb 4 feet apart wheels against the curb, Arrows on the lid facing out toward the street, away from parked vehicles and basketball courts/nets.

I don't want the new trash hauler to miss picking up my trash and recycling!! What time should I put my new carts out and what time do I have to return them from the curb?

Per Borough ordinance, they are to be out No earlier than 6 pm on the evening prior to the pick up day (Monday) and must be returned from your curb no later than 8 pm on pick up day (Tuesday).

If your trash and recycle carts are not out at 6 am the day of pick up, you will have to wait until the following week. The trash hauler will not come back around for those who do not adhere to ordinance.

Can I place my household waste in the trash cart or does it need to be bagged?

Bagged household waste is preferred to eliminate odor and loose debris in the carts.

Are recyclables comingled/single stream? What is and is not allowed?

No plastic bags!!! Recycle continues to be single stream which means, all recycle material goes in the same truck. This includes aluminum cans, glass, plastic, newspapers, and cardboard. Cardboard must be flattened, broken down and placed in your recycle cart...be careful not to jam up the cart with large pieces of cardboard. When this happens, your recycle cart cannot be fully emptied.

Ok, so now WHPDW has more time to pick up yard waste and branches!! When is yard waste and branch pick up?

You can use your old trash cans and old recycle can for yard waste!!

Yard waste and branch pick up will remain on the same schedule and will be picked up by BWHDPW on Mondays beginning at 7am. Please make sure branches are cut and bundled in to 4 foot sections.

This is great news!!! Now WHPDW will have more time for bulk leaf collection and I won't have to constantly rake my leaves to the curb waiting for them to come around!!! When is bulk leaf pick up?

We truly appreciate your patience and understanding in this matter! Yes, that's right. Having a trash hauler will allow us more time to pick up the leaves on a timelier more frequent basis. Bulk leaf pick up is usually between the months of October and January, Monday thru Friday and will be picked up by your very own BWHDPW.

We are very excited to be partners with Logan Township! Change can be good!! Please be patient as we make this change. Rest assured, any "bumps" or oversights in the transition process will be quickly corrected.